

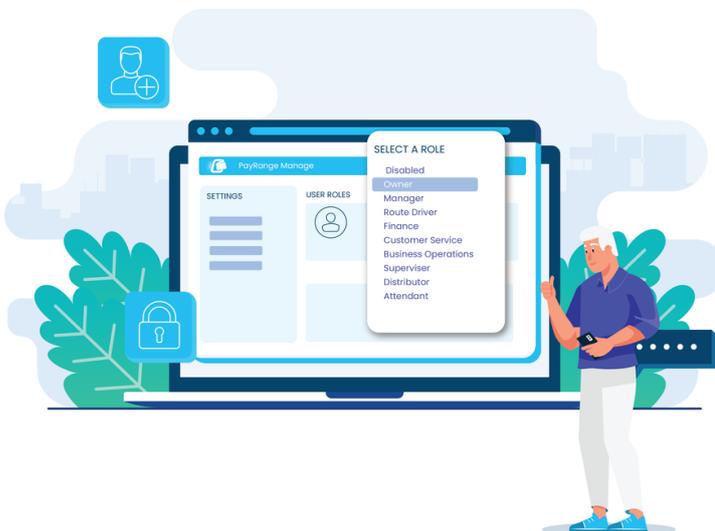


User Roles

Understanding User Roles in MANAGE

User Roles Overview

At PayRange, we understand the importance of efficiency, security, and tailored access in managing your operations. That's why we've developed unique user roles within PayRange MANAGE, designed to streamline your workflow while safeguarding sensitive information. Each user role serves a specific purpose, ensuring that individuals have access only to the features and functionalities relevant to their responsibilities. Whether you're an Owner, Manager, Route Driver, Distributor, or Customer Service personnel, our user roles cater to your needs, providing a clear delineation of access and responsibilities.



User Roles

Owner

The administrative role for account management with full access.

Manager

Designed for those who manage the devices registered to the account.

Route Driver

Designed for route drivers and technicians needing to install devices.

Finance

Designed for those who require financial sales reports and insights.

Business Operations

Users with operational management of account.

Supervisor Role

Users who directly manage devices.

Customer Service

Users who have responsibilities involving supporting the consumer experience.

Distributor

External users responsible for overseeing and establishing new operator accounts.

Attendant

Designed for wash dry fold attendant features.

User Roles.

Sales Devices Payment Offers Marketing Rooms Attendant Settings



Owner



Manager



Route Driver

tagged* tagged*



Supervisor



Finance



Customer Service



Distributor



Business Operations

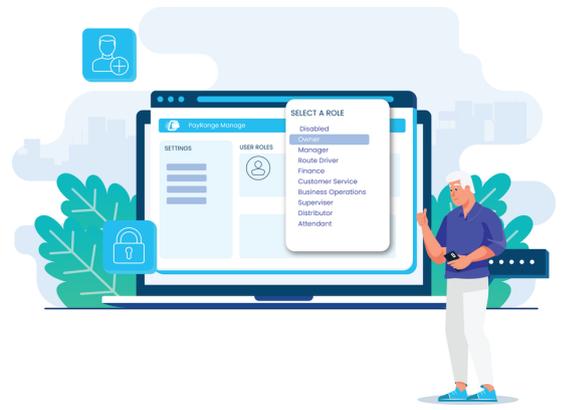


Attendant

* User only has access to information if the device is tagged.

**No bank account access.

***Limited to view and edit device pricing profiles.



User Roles.

Guide to User Roles & Permissions



Owner

- Considered an administrative role with full access to account
- Only role that can update Banking Information



Supervisor

- Users who directly manage devices
- Not limited to specific tags
- Devices: view/edit Devices
- Device Profiles: view/edit
- Device Transfers: Initiate
- Rooms: health management



Manager

- Users who manage devices registered to the account
- Sales: full access
- Devices: full access
- Marketing: create offers
- Payment: no access
- Rooms: full access
- Settings: no access
- Attendant: enable/disable



Distributor

- Used to create and manager multiple PayRange operator accounts
- Intended for users outside of your company
- Full access to MANAGE except for Payments/Banking Info



Route Driver

- For route drivers/technicians access to devices on their route
- Tags must be applied to user upon creation
- Devices: Register, editing & device health
- Sales: View tagged device transactions
- Room: health management



Finance

- Users who require access to financial records & sales insights.
- Sales: full access
- Device: full access
- Payment: list view; no access to banking
- Settings: no access
- Rooms: health management
- Attendant: view/edit



Customer Service

- Users focused on improving & managing consumer experience
- Sales: view
- Payments: no access
- Marketing: view/create offers
- Device Profiles: view/edit/create
- Rooms: no access
- Attendant: view/edit



Attendant

- Any user role can be added as an Attendant user
- To enable an individual to use Attendant feature, Owners must add them under this role.
- Unable to access any part of MANAGE console.



Business Operations

- Users with operational management of account
- Sales: full access
- Devices: view/edit & device profiles
- Payment: limited view/edit device pricing profiles
- Device Transfer: initiate
- Payments: view, no access to banking details